

SCAMBUSTERS!

protecting Shetland

Lockdown
Bulletin
4 May 2020

Wash your hands of coronavirus scams!

Friends Against Scams aims to protect and prevent people from becoming victims of scams.

Be aware of people offering or selling:

- Shopping or medication collection services.
- Medical products, such as miracle cures, face masks and testing kits.

Be aware of suspicious communications, such as:

- Impersonation of officials, including HMRC and government agencies.
- Subscription and streaming service emails prompting account updates or requesting personal details.
- Social media quizzes and games that ask for personal information (e.g. your mother's maiden name).

Protect yourself and others:

- Don't assume everyone is genuine. It's okay to reject, refuse or ignore requests for personal or financial information. Only criminals will try to rush or panic you. Check with family and friends before accepting offers of help if you are unsure.
- Only purchase goods and services from legitimate retailers. Do your research and take a moment to think before parting with money or personal information.
- Only use official websites, such as **gov.uk** for updates and information, and avoid clicking links in unsolicited emails and messages.
- Be suspicious of requests for updating your account details. To check or update accounts, always go directly to the organisation using the website or contact details you know to be genuine.
- Be aware of the amount of personal information you share on social media; not all quizzes are harmless.

Be a good Friend,
help to protect
your family,
friends and
neighbours from
scams.

Read it.
Share it.
Prevent it.

#ScamAware
#Coronavirus



Trading Standards
01595 744887

www.shetland.gov.uk/tradingstandards

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TRADING
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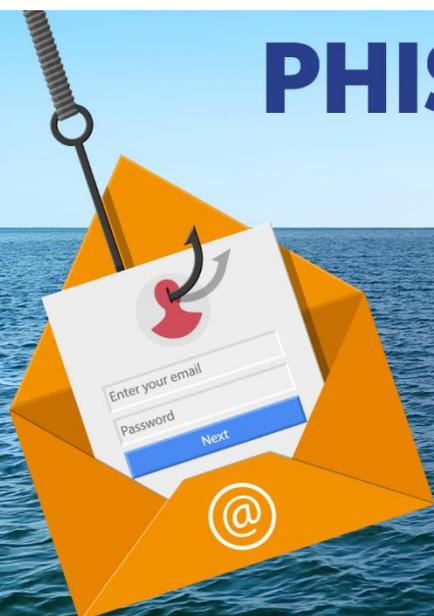
Scams Team

To learn more about different types of scams, visit: www.FriendsAgainstScams.org.uk

PHISHING SEASON NEVER ENDS

SHETLAND IS NO EXCEPTION
WHEN IT COMES TO PHISHING SCAMS.

IF YOU RECEIVE AN EMAIL
YOU'RE NOT QUITE SURE ABOUT,
FORWARD IT TO
REPORT@PHISHING.GOV.UK
FOR ACTION.



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Which? also offers a free weekly scam alert service with an email sent direct to your inbox – visit which.co.uk/scam-alerts to sign up.



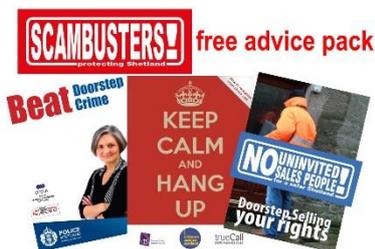
Helping Hands

Advice on dealing with unsolicited callers while self-isolating




Helping Hands

Advice for those wishing to help others in their community

Contact Trading Standards for a free *Scambusters! Shetland* advice pack on protecting yourself from a variety of scams.

01595 744887

trading.standards@shetland.gov.uk

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