

SCAM ALERT!

**Bulletin
February 2018**

Persistent early morning calls offering assistance with your computer

Many people in Shetland have received phone calls beginning as early as 6 am regarding their computer. Some have received more than 20 calls in one day. Some people have found that later in the day they will receive a call claiming to be from the Telephone Preference Service and saying that they will block nuisance calls - but at a price. Both are scams.

iTunes voucher scams

Some telephone scammers have been telling people to go to Tesco and buy iTunes vouchers. The most recent of these was claiming to be from the Claims Advisory Group, saying that they were able to claim back thousands in hidden bank charges but would require £300 in vouchers which would be collected locally the same day.



Trading Standards advice: Hang up. Don't give a cold caller any personal details and never give them your bank details.

You can report calls to www.actionfraud.police.uk

You can contact Trading Standards for a free *Scambusters! Shetland* advice pack on protecting yourself from a variety of scams.

If someone in the household has a diagnosis of Dementia, you can contact Trading Standards to discuss getting a free Call Blocker.

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www.shetland.gov.uk/tradingstandards